



your online  
**CONTINUING EDUCATION**  
headquarters  
[www.ceu-hq.com](http://www.ceu-hq.com)

## **CEU-HQ, LLC Terms Of Use Agreement**

### **Commitment to Service and Agreement**

**CEU-HQ, LLC** is committed to providing a quality, on-line education experience. This agreement explains the policies we follow with respect to providing on-line continuing education. By visiting, using and/or providing information to [www.CEU-HQ.com](http://www.CEU-HQ.com) you are accepting the practices in this Terms Of Use Agreement.

### **CEU-HQ Money-Back Guarantee**

If you are not satisfied with a course and choose not to complete it or take the test, **CEU-HQ, LLC** will exchange it for a different course of equal or lesser value at any time within one year of purchase. If your state does not accept the courses(s), **CEU-HQ, LLC** will refund your payment in full or exchange it for a different course of equal or lesser value upon receipt of your written notice accompanied by appropriate correspondence showing rejection by the state licensing authority.

### **Protection and Access of Your Account**

Your access to [www.CEU-HQ.com](http://www.CEU-HQ.com) is not transferrable by you to other persons. Illegal transfer, misrepresentation of information provided to **CEU-HQ, LLC**, and/or unauthorized use by a user can result in the suspension or revocation of your account. You are responsible for maintaining the confidentiality of your account and the accuracy of the information provided to [www.CEU-HQ.com](http://www.CEU-HQ.com) to establish your account. Access to your account and use of [www.CEU-HQ.com](http://www.CEU-HQ.com) may be delayed without prior notice at **CEU-HQ, LLC's** sole discretion due to periodic updating of the site or other site service requirements.

### **Disclaimer Of Warranty and Limitation Of Liability**

**CEU-HQ, LLC** makes no warranty, whether expressed or implied, with respect to the operation, download, content, products or services, and suitability of content for a particular purpose offered on [www.CEU-HQ.com](http://www.CEU-HQ.com). **CEU-HQ, LLC** shall in no circumstance be liable to you or other third party for direct, indirect, special or consequential damages and attorney's fees by use of this site. Content is presented for sale "as-is" and the use of this site is expressly at the user's risk. **CEU-HQ, LLC** officers and employees shall be indemnified and held harmless against all claims and expenses, including but not limited to attorney's fees, for breach of this agreement by the User.

Certain state laws do not allow limitations on implied warranties or the exclusion of limitation on certain damages and you may have additional rights. If these laws apply to you, limitations on **CEU-HQ, LLC's** disclaimers, and exclusions may not apply to you.

### **Copyright Of Intellectual Property**

**CEU-HQ, LLC** and/or other third parties maintain a copyright on all data, courses, graphics, icons, logos, text, photographs, video and/or other information that collectively form the "Content" of [www.CEU-HQ.com](http://www.CEU-HQ.com). The "Content" of this site may not be reproduced, stored or distributed, other than the non-commercial use as permitted herein, without the express written consent of **CEU-HQ, LLC**. By completion of a sales transaction and creation of a User Account, you are authorized to download and print "Content" for the sole purpose of completing the on-line continuing education course. The User shall be responsible for damage to **CEU-HQ, LLC** and/or other third parties by any copyright infringement.

### **Metataging, Framing and Linking**

You may not use meta-tags, frames or create other "hidden text" that utilizes the "Content" (as described above) of **www.CEU-HQ.com** without the express written consent of **CEU-HQ, LLC**. You have permission, without the written consent of **CEU-HQ, LLC**, to create a hyper-link to **www.CEU-HQ.com** provided that the link is not unlawful, misleading, or otherwise represents **www.CEU-HQ.com** in an unprofessional manner, offensive to **CEU-HQ, LLC**. You hereby agree to immediately remove any hyperlink to **www.CEU-HQ.com** at the request of **CEU-HQ, LLC**.

### **Third-Party Web Sites**

**CEU-HQ, LLC** may create links to third-party web sites. In addition, **CEU-HQ, LLC** may authorize third parties to create links to **www.CEU-HQ.com**. **CEU-HQ, LLC** is not responsible for the content or privacy practices employed by third-party web sites. **CEU-HQ, LLC** does not control or warrant the utility, merchantability or workmanship of the products or services offered at third-party web sites.

### **Modifications to Terms Of Use Agreement**

We continue to review our policies and procedures to assure that they are effective in meeting our commitments to our customers. **CEU-HQ, LLC** reserves the right to change this Terms Of Use Agreement without notice at any time. Continued use of our services constitutes your binding acceptance of this agreement, including all changes and modifications.

### **Arbitration and Governing Law**

Any dispute, claim or other civil action related to this Terms Of Use Agreement and/or other actions of **CEU-HQ, LLC** are subject to final and binding arbitration. You and **CEU-HQ, LLC** shall select the arbitrator. By visiting **www.CEU-HQ.com** you agree that the laws of Texas shall govern this agreement without regard to conflict of laws. The User shall not be entitled to any punitive, indirect or consequential damages including but not limited to damage to business and/or loss of revenue related to this Terms Of Use Agreement. This Terms of Use Agreement shall not be considered unlawful or unenforceable in aggregate if any portion is deemed unlawful or unenforceable.

### **Inquiries**

If you have questions or comments regarding this Terms Of Use Agreement, please contact:

**CEU-HQ, LLC**  
**Chief Compliance Officer**  
**4611 Bee Cave Rd.**  
**Austin, Texas 78746**

(Last modified August 30, 2009)